



VMT Database Administration Services

While many organizations need the power and flexibility that today's sophisticated database management systems offer, maintaining these databases can be a challenge – and a costly one. Database administrators (DBA) perform the role of managing the database's performance and tune the environment to ensure throughput, processing time and table management is optimum.

The issue for many organizations is that their environment is not large enough to warrant a full time DBA, or the expertise is not readily available in their geographic area. What's needed then is a database administration service that applies top level DBA talent to meeting your database performance needs.

Virtual Management Technologies (VMT) is a leading provider of Managed Services that helps organizations get the most from their IT infrastructure. A key component of that infrastructure is your database management system. VMT supports Oracle, SQL/Server and DB2.

Tactical Monitoring and Operations: Your database is monitored 24/7. Tactical monitoring provides a summary of the health of the database operations. If a metric exceeds a pre-established threshold, our technicians receive 'Alerts' with details of an issue, or potential issue. This support level provides a root cause corrective action report for all production problems that result in a service outage. These issues are tracked using a ticket management system.

Proactive Monitoring and Tuning: Based on the data coming from the monitoring activities, proactive management and tuning of the environment occurs. This includes reviewing the results of database backups, managing space allocations for database files, tuning the database configuration and auditing the entire database environment. We provide reports on the overall health of the systems showing key trends.

Routine Administration: VMT provides the general day-to-day administration activities of the database environment including: designing and tracking backup processes; testing backup processes; monitoring and changing security configurations; ticket entry and management ; and coordination on your behalf with the selected database vendor.

System/Application Change Support: A database environment rarely stays the same for long. As such, VMT applies changes resulting from application upgrades, DBMS patch management; DBMS version upgrades and migrations. We also provide change management documentation for the database, application and infrastructure environment.



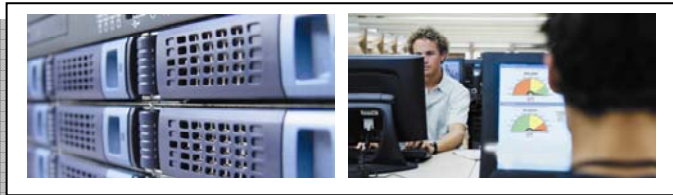
Additional Database Administration Services

In addition to the database administration services listed above, VMT provides:

- Disaster Recovery Planning
- Disaster Recovery Testing
 - Onsite
 - Remote
- Replication Services for Database
- Replication Services for Application
- Database Security Design
- Cluster design and implementation
- Database advanced features implementation
- Application/environment design and implementation
- Auditing systems configuration
- Regulatory compliance

Database Administration at a Cost You Can Afford

Take advantage of the database administration expertise of VMT. You'll find the cost of maintaining your database and achieving maximum performance is much less than hiring a full time DBA. With VMT's services, there is no downtime, no vacation, no sick days. You are getting 24/7 monitoring and proactive management of your mission critical database and applications.



VMT provides a full range of Managed Services focuses on giving midsized organizations the power and performance they need to run a first class IT infrastructure. Find out how we can help you reduce cost and improve efficiencies.

Infrastructure Management: <ul style="list-style-type: none"> • Network Monitoring • Proactive Server/OS Management 	Hosting and Colocation Services: <ul style="list-style-type: none"> • Class 3 Data Center • N+1 Redundancy
eMail Systems Management: <ul style="list-style-type: none"> • Active Directory Maintenance • Performance Management 	Business Intelligence: <ul style="list-style-type: none"> • Interactive Dashboard/Scorecard • Customized Hosted Model
Database Administration: <ul style="list-style-type: none"> • 24/7 Database Monitoring • Proactive Management and Tuning 	Desktop Management: <ul style="list-style-type: none"> • Help Desk/Remote Management • Configurations and Upgrades
Data Backup and Recovery: <ul style="list-style-type: none"> • Offsite Digital Data Backup Services • Flexible Retention Policies 	Document Management: <ul style="list-style-type: none"> • Structured and Unstructured Data • eMail/Contact Management
Replication Services: <ul style="list-style-type: none"> • Fast Recovery in Case of Outage • Application/Database/Environment 	Network Security: <ul style="list-style-type: none"> • Complete security audits • Security Design and Configuration




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